# Frederick Community College

# Career Services Counseling & Advising

# You're in the Hot Seat!



# Interviewing 101

# What will we learn today?



#### 1) Defining an Interview

- 2) Parts of the interview
- **3) Types of interviews**
- 4) What to do before an interview
- 5) What to do during an interview
- 6) How to close the interview
- 7) What to do after the interview

# **Objective #1**



# **Defining an Interview**

# What is an Interview

The interview is where employment information is exchanged--you learn about the job you are seeking and the employer learns about your job-related qualifications. You are able to sell your skills to the employer to convince them you are the best candidate.

# **Objective #2**



# Parts of the Interview

# What makes up the Interview

1) Preliminary Screening with Human Resources: -Focus is on employment history, reviewing application and resume for accuracy, and determining if applicant is minimally qualified

2) Hiring Interview with the "Hiring Manager:" -Focus is on the specific skill sets and what your can bring to the position.

# **Objective #3**



# Individual Interview

# Conducted by one interviewer. You meet with them one-on-one

# **Panel Interview**

Conducted by more than one interviewer. Can consist of up to 4 or more interviewers.

## **Objective #4**



# **Be Prepared**

# Not Panicked

# **Before the Interview**

- Examine your career goals
- Know yourself and your skills well
- Memorize your resume

**Research the company** 

Practice interviewing

# **Dress for Success- Women**



- Suit, dress, or professional looking pants suit
- Always be clean, neat, freshly pressed
- Select conservative but flattering styles
- Choose practical footwear (high heels).

# **Dress for Success- Men**



- Suit and tie, or dress pants and sports coat
- Always be clean, neat, freshly pressed
- Select conservative but flattering styles
- Be careful of bold/bright colors

# What to do on Interview day

- BE ON TIME! (Arrive 30 min. early)
- Greet the receptionist warmly
- No gum or smoking
- Cellphones off and leave earphones home

## **Objective #5**



# Use these techniques

#### Be Aware of your body language

- **Be diplomatic and truthful**
- Make positive comments about former employers
- Bring extra copies of references and resumes
- Use a portfolio/briefcase to carry your items

# **Begin with the Big 3!**

#### Firm Handshake Genuine Smile

**Direct Eye Contact** 

# The Employer may begin with

- "Small Talk" to put you at ease
- Provide company and job info so you understand what the job entails
- Evaluate your social skills; conversation and grammar skills; composure, attitude enthusiasm, and interests

# **The Applicant Should**

# Listen and respond with concise complete sentences

- Stay on track and don't ramble
- Conduct Dialogue, not monologue

# **The Applicant Should**

State contributions you can make instead of the security the company offers

- Answer questions focusing on job-related skills and abilities
- Sell Yourself!

# **Questions during Interview**

Answer questions about your work experience, educational history, and job-related qualifications

# Sample questions asked

- Tell me about yourself
- Why are you interested in joining our company
- What qualifications for you have for the position
- Why are you leaving your current job

# Sample questions asked

- What are your strengths and weaknesses
- Where do you see yourself in 5 years
- Can you give an example of a decision you had to make under pressure and how you approached it

# Should I ask any questions

#### • YES!!!!!

- Shows your interest in the company and position
- Demonstrates that you have done your research
- Allows you to see if the company and positon are a right fit for you

# What should you ask

- How will I be trained
- What are the department's goals for next year
- How does this position help to meet those goals
- What are the opportunities for advancement

# What should you ask

How are performance reviews conducted

What is the next step in the interview process

# How to Handle your Salary

- Allow employer to approach the subject first
- Know about salaries for the potion in your geographical area
- Be realistic about your expectations

# How to Handle your Salary

- Be tactful in how your present your salary request
- Give a salary range rather than an exact amount if asked to state a specific salary

# **Objective #6**



# **Closing the Interview**

# **Final Steps of the Interview**

Clarify the next step in the process Remember to offer your references Prepare a closing statement to show interest

# **Final Steps of the Interview**

Thank the Interviewer
End with the Big 3
Firm Handshake, Genuine Smile, Eye Contact
Thank the staff on the way out

# Objective #7

# After the Interview

# **Effective Follow-Up**

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Immediately send a thank you letter
Follow up with additional info if requested
Review your performance

# **Effective Follow-Up**

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Guite quive post Learn from the experience, stay positive, and continue to actively search for jobs Evaluate the position carefully before accepting

# Use these tools

# Is now in the palm of your hand

Success